

# CodeRED®

**Emergency Communication Made Easy.**

The City of Lake St. Croix Beach has contracted with Washington County to introduce the CodeRED high-speed notification system to residents. The CodeRED system delivers critical notifications to residents when necessary. Examples would include an evacuation notice, or a missing child alert.

When you register your address with CodeRED you can choose how you would like to receive notifications. Options include land line or cell phone. You can also choose to have a copy of the notification sent to you via e-mail and/or text message, but the system is primarily based on phone numbers so the system will always attempt to reach you by phone as well.

Residents are able to supply as many phone numbers for one address as they choose; but the system will only allow one address per phone number.

The CodeRED system is only as good as the database supporting it. If your information is not in the database, you will not receive notifications. One of the reasons the CodeRED system was chosen is it gives individuals and businesses the ability to add their own contact information directly into the system's database. CodeRED gives those who want to be included an easy and secure method for inputting information. The data collected will only be used for emergency notification purposes.

No one should automatically assume his or her contact information is registered with CodeRED. **To register, please visit the home page of the city website (<http://lscb.govoffice.com>) and click on the CodeRED registration link at the**

bottom of the page. You will then be asked to enter your information.

Those without internet access may call the Washington County Communications Center at 651-439-9381 for assistance.

Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number. While you are registering, you will have the ability to launch a test call to all phone numbers associated with your address. I would encourage you to do this in order to make sure your information was entered into the system successfully.

Those who select to receive e-mail and/or text message notifications should not worry if they only receive a phone call when launching the test. Again, this system is primarily based on phone numbers so CodeRED will always call you to deliver critical notifications. If you select either text message or e-mail you will likely still receive copies of actual critical notifications through text message or e-mail. The test is only meant to validate your phone number.

When CodeRED calls, your caller ID will display the following number:

866-419-5000.

If you ever miss a call from CodeRED, simply dial the number back and the message will replay for you.

Please call City Hall if you have any questions about this announcement or if you are in need of further information.

– Mike DeRosia, City Clerk/Administrator  
Phone: 436-7031